

**LOGISTICS SERVICES TERMS &
CONDITIONS (LSV)**



Zoetermeer, February 1, 2014

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Article 1 - Definitions

In these Conditions:

1. **Logistics activities:** all activities, including unloading, entry, storage, removal, loading, stock management, assembly, order handling, order picking, shipping preparation, billing, information exchange and management, as well as transportation transporting and making customs declarations in relation to goods;
2. **Logistics centre:** the space(s) where the Logistics activities take place;
3. **Logistics service provider:** the person who concludes the agreement with the client and performs the Logistics activities on that basis;
4. **Auxiliary person(s):** all those who are used by the Logistics service provider for the execution of the Logistics activities - not being the subordinates of the logistics service provider;
5. **Client:** the person who has been instructed to carry out the Logistics activities gives to the Logistics service provider and concludes the agreement with it for this purpose;
6. **Agreement:** the agreement between the Logistics service provider and the Client concluded agreement with regard to the services provided by the Logistics service provider perform Logistics activities, where these terms and conditions for Logistics activities part to make up;
7. **Conditions:** the conditions that apply to the Agreement, including including these terms and conditions, which are always referred to as "these Terms" or "these Terms";
8. **Force majeure:** all circumstances that a careful logistics service provider does not have avoid and the consequences of which he was unable to prevent.

below force majeure includes: fire, explosion and flood as a result of natural disasters and their consequences;

9. **Working days:** all days, with the exception of Saturdays, Sundays and recognized public holidays and in the country or region in which the Logistics activities are performed
recognized public holidays and rest days;
10. **Goods:** the goods with regard to the implementation of the Agreement to the Logistics service provider or its Auxiliary person made available by or on behalf of the Client matters stated;
11. **Acceptance:** the act as a result of which the Client has the power about the Goods with the explicit or tacit consent of the Logistics service provider or its Auxiliary Person and gives them the opportunity to make the actual exercise power over the Items;
12. **Delivery:** the act as a result of which the Logistics service provider has the power about the Goods with the explicit or tacit consent of the Client or of a rightful claimant designated by the Client or of the relevant party competent authorities and gives them the opportunity to exercise actual control over the
To perform business, or in the event that the Logistics service provider undertakes to do so transport, the act as a result of which the Logistic service provider control of the Goods expressly or impliedly
consent of the carrier and gives the latter the opportunity to make the exercise actual control over the Items;
13. **Have the Goods transported:** have the Goods transported on behalf of the Client by using one or more appropriate ones with one or more carriers to conclude transport agreements;
14. **Inventory Difference:** An unexplainable difference between the physical stock and the stock as shown in the stock records of the Logistics service provider should be, subject to evidence to the contrary by the Client.

Article 2 – Scope

1. General

These Conditions govern all offers, agreements, legal and factual actions related to the Logistics activities to be performed, insofar as these are not subject to mandatory law. Other terms and conditions of the Client are not applicable, unless they have been expressly accepted in writing by the logistics service provider. The legal relationship between the parties, even after the Agreement has ended, these Conditions apply.

2. Subordinates / Auxiliaries

The Logistics service provider is entitled to carry out the Logistics activities Engage auxiliary persons, unless agreed otherwise with the Client.

If subordinates or Auxiliary Persons are addressed outside of an agreement to with regard to activities for which they are used by the Logistics service provider, is too stipulated on their behalf that they comply with all of the present Terms and Conditions and Agreement included clauses concerning the exclusion or limitation of can invoke liability.

3. Transportation

If the Logistics service provider undertakes to pay transport fees, with due observance of these Conditions, in addition to (mandatory) treaties, laws and statutory regulations, the provisions of the transport documents as well as, for national Dutch road transport and insofar as not deviated from in these Terms and Conditions or the Agreement, the General Transport Conditions (AVC), in the version as filed with the registry of the courts in Amsterdam and Rotterdam at the time of the conclusion of the Agreement, unless another version has been agreed.

For maritime transport, in the absence of a bill of lading, the Hague Visby Rules, such as amended by the Protocol of December 22, 1979, or the Rotterdam Rules if applicable entered into force, unless agreed otherwise. The transport does not include loading and unloading from means of transport at the Logistics Center.

The transport documents referred to in this article are taken to mean:
transport document issued by the Logistics service provider or its Auxiliary Person or signed as sender.

If and insofar as the aforementioned treaties, laws, statutory regulations and conditions leave liabilities unregulated, the provisions applicable at the time of the conclusion of the Agreement filed version of these Terms.

4. Do transport

In the event that the Logistics service provider, with regard to the transport of Goods, whether or not expressly connects certain routes or with regard to certain modes of transport to have it transported, the Dutch Forwarding Conditions apply (general terms and conditions of FENEX) in the version as filed with the registry of the courts in Amsterdam, Arnhem, Breda and Rotterdam at the time of its formation of the Agreement ("the Dutch Forwarding Conditions"), unless a different version is available agreed.

5. Customs and tax services

In the event that the Logistics service provider undertakes to perform customs formalities (including formalities regarding storage in a customs warehouse) and/or to fiscal representation, the Dutch Forwarding Conditions in the version as filed with the registry of the courts in Amsterdam, Arnhem, Breda and Rotterdam at the time of the conclusion of the Agreement (*'de Nederlandse Forwarding conditions'*), unless another version has been agreed.

Article 3 – Obligations of the Logistics service provider

The Logistics service provider is obliged:

1. receive the agreed Goods at the agreed place, time and manner (have) taken, provided that they are properly packaged, the correct documents are present and the Goods have been made available to him or his Auxiliary Person;
2. to arrange for loading, stowage and unloading at the Logistics Center and the in and out of Goods, unless in the opinion of the Logistics service provider or his Auxiliary person are so dangerous, or cause such a nuisance, that these activities cannot be required of him or his Auxiliary Person;
3. to have the Logistics activities with regard to the Goods take place in the area with the

Customer agreed Logistics center; a. if no specific Logistics center has been agreed, the Logistics service provider is free to choose a suitable space and Affairs between suitable spaces to be moved.

b. if a specific Logistics center has been agreed, the Logistics service provider is authorized to move the Goods in consultation with the Client if this is desirable for proper business operations and/or the proper implementation of the logistics activities. The Client is not allowed permission for relocation refuse, if the new spaces are equivalent or better;

4. to charge the transfer as referred to in paragraph 3 of this article take place, unless the transfer must take place:

a. in the interest of the Client or on its behalf, and/or; b. as a result of circumstances for which the Logistics service provider cannot is liable and/or;

c. as a result of circumstances that are not reasonably for the account and/or risk of come to the Logistics service provider, and/or;

d. as a result of regulations and/or on the instructions of the competent authorities;

the transport in connection with the transfer takes place under application of the arrangements referred to in Article 2 paragraph 3 of these Terms and Conditions;

5. to take all measures, including those not directly ensuing from the Agreement to protect the interests of the Client and his Goods.

Where possible he will consult with the Client in advance. If not timely prior consultation is possible, the Logistics service provider will take the measures that it appear in the best interest of the Client and inform the Client about that;

6. to insure its liability arising from the Agreement on the basis of usual insurance conditions and the Client a copy on request of the insurance certificate;

7. the Client and the persons designated by it at the risk of the
To allow the Client access to the places where the Goods are located during office hours on Working Days, unless agreed otherwise, provided that:
 - a. the desired access is known to the Logistics service provider in good time in advance
made;
 - b. the Client agrees to guidance by the Logistics service provider;
 - c. the inspection takes place in accordance with the house rules of the Logistics service provider;
 - d. the information obtained by the Client during the inspection about other in the space(s) of the Goods present is not shared with third parties.Any costs associated with the inspection are for the account of the Client;
8. additional work in consultation with and on behalf of the Client in if this work can reasonably be carried out by the Logistics service provider may be required;
9. damage to and shortcomings on Goods to be received and received to notify the Client in writing as soon as possible and to the latter in this respect ask for instructions;
10. to guarantee the soundness and suitability of the use by him material;
11. the Goods either in the same condition in which he received them, or in the to deliver the agreed state;
12. observe secrecy towards third parties with regard to all facts and information that is only known to him through the performance of the Agreement exception of competent government authorities if information has to be provided on the basis of a legal regulation and of information exchange with third parties in the within the normal course of business.

Article 4 – Consequences of non-compliance with the obligations by Logistics service provider

If the Logistics service provider persistently fails to fulfill its obligations of one or more of its obligations as stated in Article 3, the Client may, without prejudice to his right to compensation for damage suffered in accordance with Article 5, de Dissolve the agreement in whole or in part with immediate effect, after:

- he has motivated the Logistics service provider by registered letter indicated in which the Logistics service provider has failed and in doing so a has set a period of at least thirty days for compliance and;
- the Logistics service provider has not yet fulfilled its obligations at the end of that term has fulfilled.

The Client does not have this authority if the shortcoming, given its special nature nature or minor significance, does not justify the dissolution with its consequences.

Article 5 – Liability of the Logistics service provider

1. The Logistics service provider is, subject to Force Majeure and the rest in this Conditions stipulated, liable for damage to and/or loss of the Goods, arising during the period from Acceptance to Delivery. The Logistics service provider is not liable for damage resulting from failure fulfillment by the Client of any under this or separate O(a)agreement(s) and the terms and conditions applicable to both, on the Client's resting obligation.
2. In the case of transport, the Logistics service provider is liable up to a maximum of the for the relevant transport mode(s) in the applicable regulations limits of liability, unless otherwise agreed. The logistics service provider is not liable insofar as the damage is caused by the lack of or the defectiveness of the packaging of the Goods, which, in view of their nature or manner of transport should have been sufficiently packaged and the Logistics service provider demonstrates

that the damage could have been a result of this cause. In in the case of road transport by the Logistics service provider, the Goods are not on the agreed place, time and manner are received, the liability for the resulting damage is limited to no more than twice the freight as agreed for the road transport part, but at most

10,000 SDR; but not before the Client has given the Logistics service provider a has set a deadline and the Logistics service provider has not yet set it at the end of that deadline fulfilled his obligation.

3. With regard to the other Logistics activities, the liability of the Logistics service provider for damage to or loss of the Goods limited to 4 SDR per kilogram gross weight of the damaged or lost Goods, with a maximum of 100,000 SDR per event or series of events with one and the same cause of damage.
4. The damage to be compensated by the Logistics service provider as a result of damage or loss of the Goods will never amount to more than the Client to prove the value of the Goods. In the absence of proof, the prevailing market price for goods of the same nature and quality, prevailing at the place and the time of Acceptance.
5. Subject to the provisions of Article 5 paragraph 7, the liability of the Logistics service provider for all damage other than damage to and/or loss of the Business, limited to 10,000 SDR per event or series of events with one and the same cause of damage, with the proviso - and with due observance of this limitation of liability to 10,000 SDR – that in the case by the Logistics service provider customs formalities are carried out or by it as fiscal representative, the Logistics service provider is not liable for any damage, unless the Client proves that the damage was caused by fault or negligence of the Logistics service provider.
6. Any stock differences must be apparent from the physical stock, which recording for the account of the Client at least once a year and must also take place at the time the Agreement ends.

Any shortfalls and any surpluses are offset against each other. From any liability of the Logistics service provider for Stock Differences can only exist if and insofar as, in the unit of account used for the registration of the stock is used, the shortages (manco) any surpluses outperform by at least one percent of the number, which on an annual basis pertaining to that

Business is the subject of the Agreement. Any adjustment by the Logistic service provider of its stock administration, not as a result of entry and exit of goods, will be reported by him to the Client as soon as possible.

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superfluous, it is expressly agreed that these Terms and Conditions also include the

liability of the Logistics service provider due to stock differences control, including the liability limits described in article 5 paragraph

3.

7. The Logistics service provider is never liable for lost profit or consequential damage and immaterial damage, however caused.
8. The Logistics service provider cannot rely on the provisions of this article certain limits of liability in case of intent or gross negligence of himself.
9. If the Logistics service provider is terminated by the Client outside the agreement held accountable in respect of any damages incurred during the execution of the Logistics activities damage, then the Logistics service provider is not more liable than it would be under the Agreement.
10. Can the Logistics service provider to avert its liability for a behavior of an Auxiliary Person or subordinate to the Agreement a derive a defense against the Client, then the Auxiliary Person or subordinate, if she becomes a subordinate on the basis of this behavior by the Client addressed, invoke this defense, as if the Auxiliary Person or subordinate himself party to the agreement.
11. Become a Logistics service provider in case of damage or loss of an item or delay in delivery, sued out of contract by someone who is not party to the Agreement or concluded by or on behalf of the Logistics service provider

contract of carriage, then he shall not be liable against it beyond what he expresses agreement would be.

Article 6 – Obligations of the Client

The Client is obliged:

1. to provide the Logistics service provider with all such statements and documents in a timely manner about the Goods as well as the handling thereof, of which he knows or should know that they are important to the Logistics service provider, unless he demonstrates that the The logistics service provider knows or should know this data. The contractor guarantees that the information provided by him is correct and that all instructions and ter
Goods made available are in accordance with the law and regulations;
2. if Goods and/or activities are subject to government regulations, including customs and excise provisions and tax regulations, the
To provide the Client with all information and documents that are necessary for the Client in a timely manner logistics service provider are necessary to comply with those provisions;

Providing information and/or documents to the Logistics service provider, required for the performance of formalities in connection with the aforementioned government regulations, includes an instruction to that effect. The Logistics service provider is always entitled to follow or not to follow this instruction;
3. the agreed Goods in proper packaging at the agreed place and time and manner, accompanied by a road transport bill of lading (where necessary) and of the agreed documents and/or documentation and the other by or pursuant to documents required by government regulations available to the Logistics service provider or its Auxiliary Person;
4. to arrange for the loading, stowage and unloading of Goods, unless:
 - Article 3 paragraph 2 applies, or;
 - the parties agree otherwise, or;
 - from the nature of the intended transport - taking into account the transport to be carried Goods and the vehicle made available - otherwise ensues.

5. the Logistics service provider or its subordinates and/or Auxiliary persons on its behalf to indemnify the first request in the event that it is rejected by third parties outside the agreement liable in respect of damage or financial disadvantage, in any way related regarding the performance of this or separate O(a)agreement(s) and the op both applicable Terms and Conditions, including claims for product liability and/or intellectual property rights. This

The obligation to indemnify applies if the Client did not comply with any obligation imposed on him by law, these Conditions or the Agreement, or in the event of the damage or the financial disadvantage is caused by circumstances which are located in the risk area of the Client;

6. to guarantee the services provided by it to the Logistics service provider or its Auxiliary Person ter

Goods and material made available;

7. in addition to the agreed fee, any other from this or separate O(a)agreement(s) and the terms and conditions applicable to both to reimburse the resulting costs in a timely manner;

8. costs for inspections, follow-up work, clean-up work, and disposal of waste arising as a result of the implementation of this or separate O(a)agreement(s) and the terms and conditions applicable to both reimburse;

9. upon termination of the Agreement, the Logistics service provider or its Auxiliary person located Goods no later than on the last working day before the date of to receive and/or have it removed after termination of the Agreement, such after payment of all that is due to the Logistics service provider and of that which on that day is known to be due. For what the Client will become due after termination of the Agreement, for insofar as already known and/or reasonably estimated by the Logistics service provider, the It will suffice for the Client to state in the opinion of the Logistic service provider sufficient security;

10. observe secrecy towards third parties with regard to all facts and information known to him solely on the basis of the Agreement exception of competent government authorities if information has to be provided on the basis of a legal regulation and of information exchange with third parties in the within the normal course of business.
11. immediately take receipt of the Goods and/or have them removed, if they are sent to in the opinion of the Logistics service provider are so dangerous, or a cause such a nuisance that it cannot be expected of him to continue keep storage. Contrary to the provisions of Article 3, paragraph 2, the result will take place in and the loading by or on behalf of the Client and at the Client's expense and risk;

Article 7 – Consequences of non-compliance with the obligations by the Client

1. If the Client continuously fails imputably in the fulfillment of the
Logistic service provider without prejudice to its right to compensation for damage suffered
Dissolve the agreement in whole or in part with immediate effect, after he has completed the Client by registered letter a deadline of at least fourteen days for fulfillment and the Client has not yet given notice at the end of this fulfilled its obligations. If by setting such a deadline the interest of the Logistics service provider in the undisturbed operation of its business would be disproportionately harmed, he may also do so without observing a
deadline to dissolve the Agreement.
2. If the Client does not fulfill one or more of its obligations as stated in Article 6 paragraphs 1 to 8, the Logistics service provider is authorized to perform the fulfillment of his commitment. This right of suspension can also be invoked
against the creditors of the Client.
3. If the Client does not fulfill its obligations as stated in Article 6 paragraphs 9 and 11, the Logistics service provider is entitled to:
 - a. moving the Goods to other areas at the expense and risk of the Client, and/or;
 - b. selling the Goods privately or publicly on behalf of the

Client after the expiry of fourteen days after registered mail to the Client of a written notice of the intended sale, without having to observe any further formalities become;

- c. the abandonment or destruction of the Goods if it is plausible to do so in the event of sale of the Goods the costs will exceed the benefits or if, despite a reasonable attempt to do so by the Logistics service provider, no buyer can be found be, whereby the costs of abandonment or destruction always predominate be the account of the Client.

Article 8 – Liability of the Client

1. The Client is liable for all damage to the Logistics Center and/or the belongings of the Logistics service provider, of its Auxiliary Persons, of its subordinates and of its other Clients, as well as for personal injury, caused by the Client itself, its Goods, including the packaging of his Goods, his Auxiliaries, subordinates and the goods by him designated persons.
2. The Client is liable to the Logistics service provider for all damage, including fines, interest, as well as penalties and forfeitures, thereunder understood consequences of non-discharge or late clearance of customs documents, ten as a result of, among other things, the incorrectness, inaccuracy or incompleteness of its instructions and the data and/or documents provided by him, failure or late delivery making the Goods available at the agreed time, place and manner, as well as not or not timely providing documents and/or instructions.
3. The Client is liable towards the Logistics service provider for all damage caused by failure to fulfill its obligations under this or separate O(a)agreement(s) and applicable to both Terms and conditions.
4. The Client must inform the Logistics service provider of the relevant information compensation for overloading imposed on road transport. If the Client can provide proof of a fine for violation of Article 2.6 paragraph 2 of

the Act transport of goods by road, this provision shall lapse, except in the event of bad faith.

Article 9 – Other

1. The Logistics service provider may terminate the Agreement with immediate effect if the Client:

- discontinue his profession or business completely or for a significant part; - loses the free disposal of his assets or an important part thereof; - loses its legal personality, is dissolved or is effectively liquidated;
- is declared bankrupt;
- offers an arrangement outside bankruptcy;
- applies for suspension of payments;
- loses the disposal of his goods or an important part thereof as a result of seizure by third parties;
- does not fulfill its obligations as stated in Article 6 paragraph 11.

2. If, after the Goods have been Taken, by the Logistics service provider transport cannot reasonably be commenced or cannot be commenced within a reasonable time, continued or completed, the Logistics service provider is obliged to do so to the

to inform the client. In that case, the parties have the authority to do so contract of carriage in writing and this contract ends at receipt of this communication. The Logistics service provider is then not is obliged to take care of further transport and is authorized to unload and store it in a suitable place; the Client is authorized to use the Goods to take oneself. The made in connection with the cancellation with regard to the Goods costs shall be borne by the Client. Subject to force majeure (6:75 DCC), the The logistics service provider is obliged to compensate the Client for damage caused by this suffered by the termination of the agreement, whereby the liability is limited to not more than twice the freight as agreed for the relevant mode of transport, but a maximum of 10,000 SDR.

Article 10 – Complaint

1. If the Goods are delivered by the Logistics service provider without the addressee, has the status of this to the Logistics service provider established, the Goods are deemed to be in good condition, barring evidence to the contrary Delivered.
2. If the Goods are delivered by the Logistics service provider without the addressee, reservations in writing to the attention of the Logistics service provider outlining the general nature of the loss or damage indicated are:
 - in the case of losses or visible damage, at the latest at the time of Episode;
 - if it concerns non-observable damage, within the period that based on the mode of transport selected for Delivery being prescribed by law and regulations or, in the absence of a (statutory) arrangement, at the latest within five Working Days after the Delivery; the Goods are deemed to have been delivered in good condition, subject to evidence to the contrary.
3. The day of the Delivery is not determined when determining the aforementioned terms included.
4. In the case of national transport, the Goods will be delivered within thirty days after the day on which they were accepted for carriage and it is unknown where they are, are considered lost.

Article 11 – Prescription and expiry

1. All claims in connection with the Agreement become time-barred by the mere expiry of twelve months and expire at the expiration of eighteen months.
2. The periods referred to in paragraph 1 catch in the event of total or partial loss, damage, delay or Inventory Variance from the first of the following to dawn:
 - a. the day on which the Goods are delivered by the Logistics service provider or should have been delivered;
 - b. the day on which the Logistics service provider becomes aware of the loss, damage or notifies the Client of the existence of the Stock Difference.

3. If the Logistics service provider is hired by third parties, including any government addressed, the periods referred to in paragraph 1 shall commence from the first of the next days:
 - a. the day on which the Logistics service provider is sued by the third party;
 - b. the day on which the Logistics service provider has the claim against it met.

4. In the event that the Logistics service provider or a third party engaged by it against the claim has been lodged in objection or appeal, the provisions referred to in paragraphs 1 and 2 terms on the day following that on which the decision in objection and/or appeal has become final.

5. For all other claims, the periods referred to in paragraph 1 commence on the day on which they became due and payable.

6. In any event, the time limits referred to in paragraph 1 shall apply to all related claims with the Agreement from the day following that on which the Agreement between the parties has ended.

Article 12 – Terms of payment

1. All amounts owed by the Client to the Logistics service provider will be paid with due observance of the agreed term or, in the absence of an agreed term, within fourteen days of the invoice date. This term is to be regarded as a strict deadline.

2. If the Client does not pay any amount due within the period referred to in paragraph 1 of this article, he is obliged to pay the statutory (commercial) interest pay in accordance with Section 6:119a or Section 6:119 of the Dutch Civil Code, with from the day on which this payment should have been made up to and including the day of complete satisfaction.

3. The Logistics service provider is entitled to extrajudicial and judicial to charge the costs for collection of the claim to the Client. The extrajudicial collection costs are due from the moment the Client is in default and amounts to 15% of the claim with a minimum of

€150.

4. The Client is at all times obliged in connection with this or individual O(a)greement(s) and the terms and conditions applicable to both, by any amounts to be collected or additionally collected or to be levied by the government as well associated fines, to be reimbursed to the Logistics service provider.
5. The Client is obliged at the first demand of the Logistics service provider to provide security for what the Client owes the Logistics service provider due or will be due. This obligation also exists if the Client itself has already had to provide security in connection with the amount owed set or has set.
6. Claims for settlement of claims for payment of compensation arising from this or separate O(a)greement(s) and applicable to both Terms and conditions, of any other nature with regard to the Logistics activities by owed by the Client or of further costs burdening the Goods, including claims of the Client or suspension of the aforementioned claims by Client is not allowed.
7. All amounts as referred to in paragraph 1 of this article are immediately due and payable settlement by the Logistics service provider, if the cases as referred to in Article 7 paragraphs 1 and 2 of these Conditions occur.

Article 13 – Security

1. The Logistics service provider has the right to issue Goods, documents and apply, which the Logistics service provider in connection with the Agreement holds has or will receive against anyone.
2. The Logistics service provider can exercise a right of retention on all Goods, documents and monies that he has or will have in his possession in connection with the Agreement receive, for all claims that the Logistics service provider against the

The Client and/or the owner of the Goods has or will receive, also in respect of claims not related to those Goods.

3. On all Goods, documents and monies that the Logistics service provider in connection with holds or will hold the Agreement, a right of pledge is established for all claims that the Logistics service provider against the Client and / or the owner of the Goods has or will have.
4. The Logistics service provider will provide anyone with Goods on behalf of the Client entrusts to the Logistics service provider for the performance of Logistics activities, can be regarded as authorized by the Client for the establishing a lien on those Goods.
5. If a dispute arises on settlement about the amount due or for determination of which a calculation not to be carried out soon is necessary, at the option of the Logistics service provider, the Client or the person who requests Delivery the request of the Logistics service provider, the part about the indebtedness of which there is agreement to be paid immediately and for the payment of it disputed part or of the part, the amount of which has not yet been determined, security to set.
6. Sale of any collateral shall be at the expense of the Client at the bee manner determined by law or, if there is agreement thereon, privately.
7. At the first request of the Logistics service provider, the Client will provide security proposals paid or to be paid by the Logistics service provider to third parties or governments
pay costs and other costs incurred or foreseen by the Logistics service provider will make for the benefit of the Client, including, among other things, freight,
port charges, duties, taxes, levies and premiums.

Article 14 – Dispute Resolution / Arbitration

1. All arising out of or in connection with the O(a)agreement(s) to which these Terms apply any resulting disputes shall be subject exclusively to arbitration in Rotterdam

Article 15 – Final Provisions

1. All O(a)reements to which these Conditions apply are subject to Dutch law.
2. The place of establishment of the Logistics service provider.

Article 16 - Recommended citation title

These Terms may be cited as "LSV 2014".

In the event of conflicts with translated conditions, the Dutch version of these Terms.